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# **RELIKCS FURNITURE TIMBRE USER'S GUIDE**

# TROUBLESHOOTING

## DEVICE DOES NOT CONNECT TO LOCAL WIFI OR APP DOES NOT LINK DEVICE TO LOCAL WIFI

This procedure makes use of the “4STREAM” app. Download on your smartphone or tablet to continue using the following links.

**[Android devices with Google Play:](#)**

[https://play.google.com/store/apps/details?id=com.wifiaudio.Stream&pcampaignid=web\\_share](https://play.google.com/store/apps/details?id=com.wifiaudio.Stream&pcampaignid=web_share)

**[Apple AppStore:](#)**

<https://apps.apple.com/us/app/4stream/id1446722739>

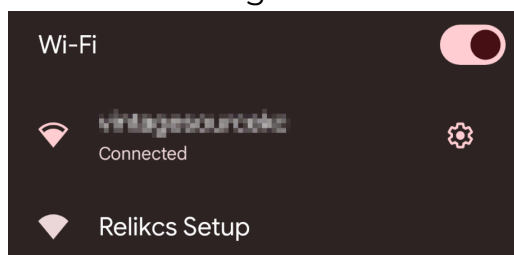
*Please note the app will require several permissions, including geolocation as well as Bluetooth and possibly others. You'll need to grant these, at least temporarily.*

*The app is used for setting up your home Wi-Fi network, and setting up streaming services like Pandora, Tidal, iHeartRadio, TuneIn Radio, Deezer, Qobuz, Amazon Music, BBC Radio among others. Spotify however, does not require setting up through the 4STREAM app. Using Apple Airplay does not require setting up through the app (after the console is connected to your Wi-Fi).*

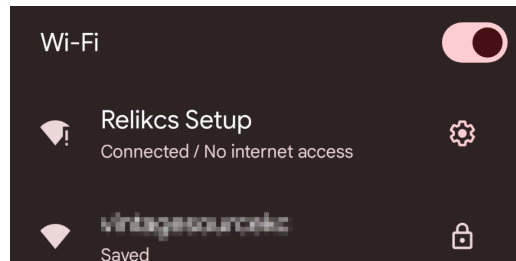
*Therefore, if using airplay or spotify on WiFi is all that's necessary, uninstalling the app afterward configuring WiFi settings is perfectly acceptable.*

If setting up your console from the **4STREAM** app doesn't work after turning your console off and on again, try connecting via its internal Wi-Fi transmitter:

1. Turn your console off. Leave it off for 5 seconds, turn it back on. The status LED light will start blinking rapidly. This means the amplifier is in its bootup sequence. Once it starts blinking slowly, it'll attempt to connect to its preset WiFi network, if it can't find it, it'll go into setup mode and broadcast its own WiFi network.
2. Go to your phone's WiFi / network settings and wait for the Setup Network to come up.

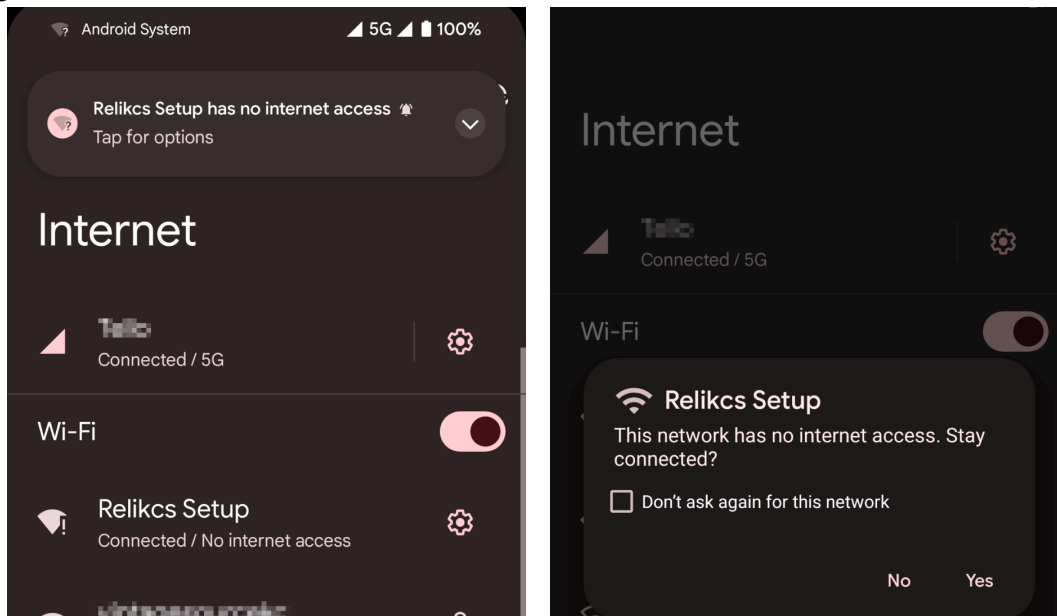


3. Connect to the setup network (“Relikcs Setup” in the example above).

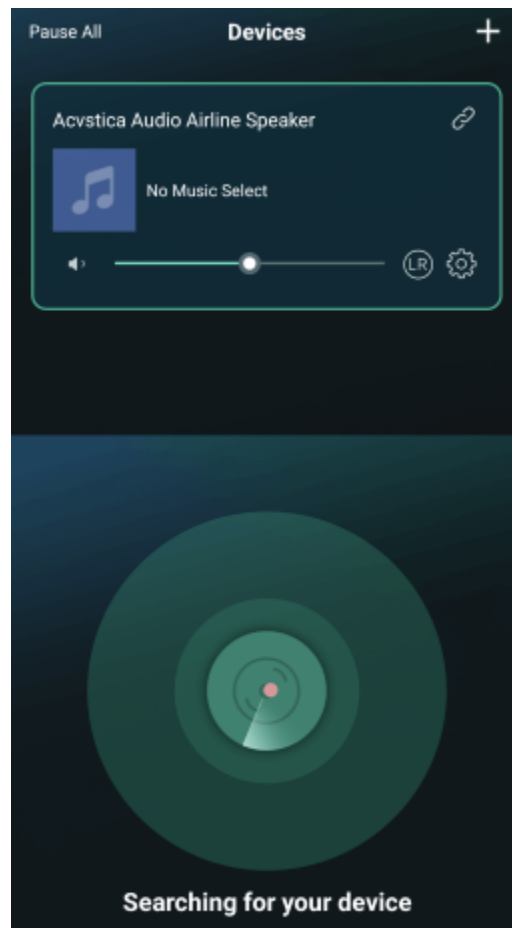


4. **Do not leave this page yet.** Most phones will let you know when there's no internet access on the network you're trying to connect to and will disconnect from it automatically. After a few seconds, you'll see a notification pop-up. Tap this notification and select "Yes" to stay connected to this network.

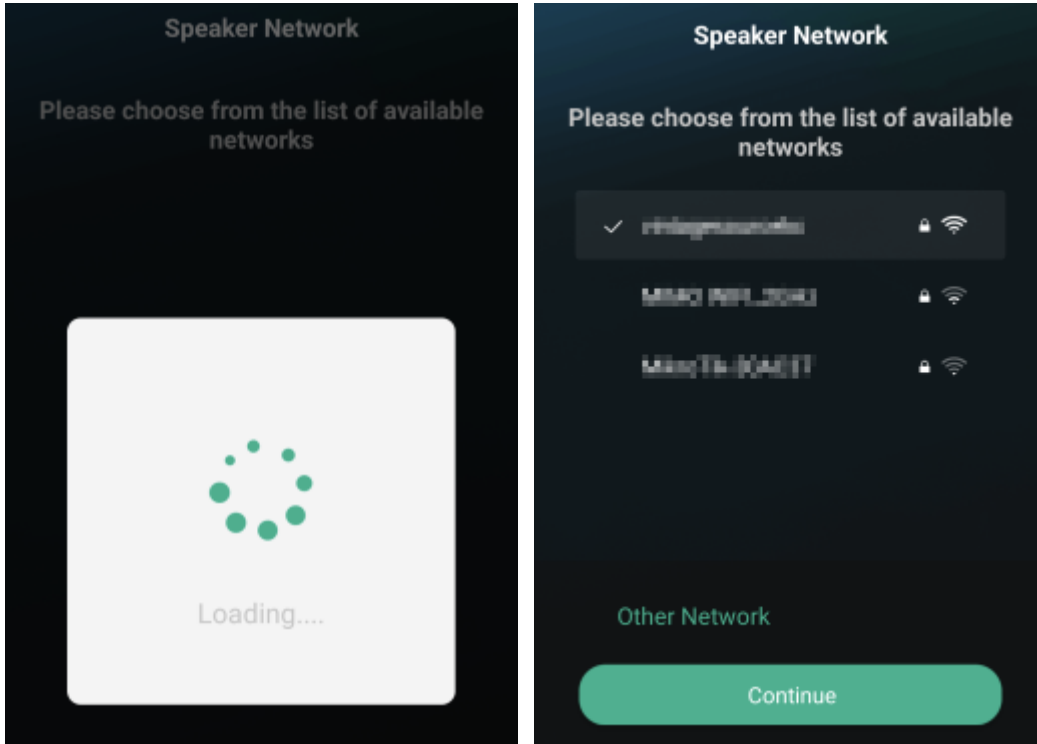
*Failing to stay in this page for the notification will result in your phone connecting to your local network instead of staying connected to the setup network. To go back and try again, it'll be necessary to "forget" the setup network before trying again.*



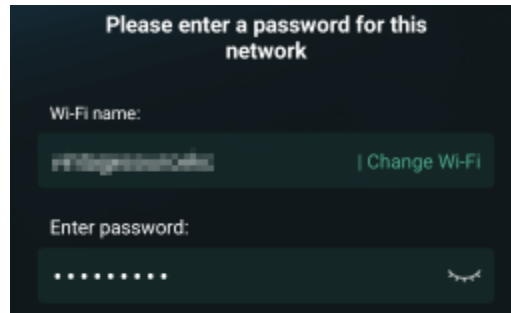
5. Go back to your phone's home screen and make sure you've closed the **4STREAM** app by swiping it away from your phone's multitasking window.
6. Reopen the **4STREAM** app.
7. After a brief "Searching for your device", if you've managed to stay connected to your console's Setup WiFi network, it should show up as the only device available.



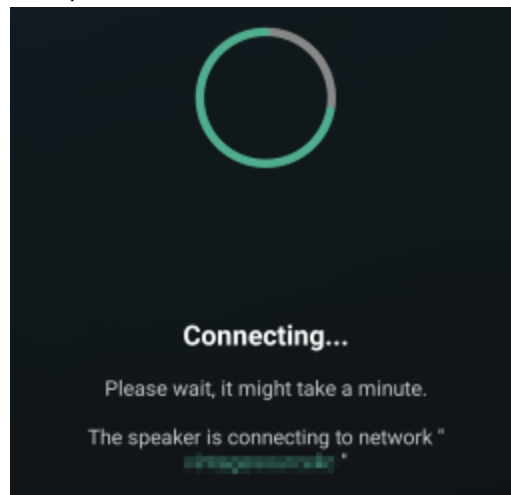
8. Tap on the “+” sign on the top right side of the screen to add this current device to your home network.
9. After a few seconds of searching you’ll be shown the network names that your console has been able to find.



- 10. Select your home network and hit “Continue”.  
If your WiFi name (or SSID) is hidden, you may select “Other Network” and manually input your home’s SSID and WEP, WAP or WAP2 password. Keep in mind your console’s WiFi chip only supports 2.4Ghz wireless networks.

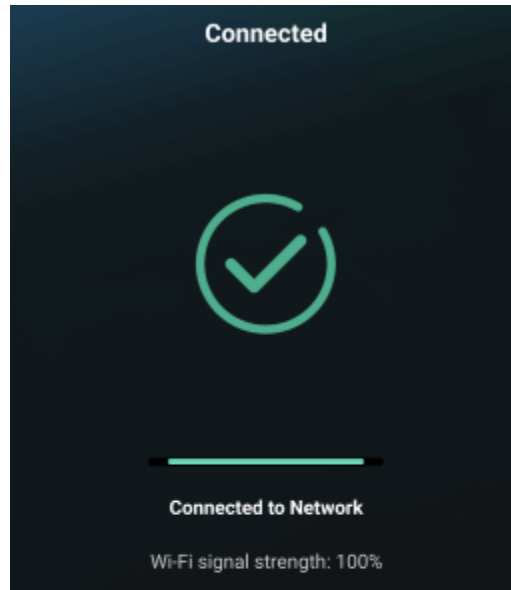


- 11. Enter the selected network’s password and hit “Continue”.



12. After a few seconds, you'll notice your phone is no longer connected to the speaker's WiFi Setup network. At this point, your speaker will be attempting to connect to the WiFi network selected on step number 10.

Your phone should automatically connect back to your home network and refresh the page to show your console is now connected to your network. If that doesn't happen, feel free to exit the app. Close it by swiping it away from your phone's multitasking window, reconnect to your home WiFi network and reopen the **4STREAM** app.



13. Upon hitting "*Continue*", or reopening the **4STREAM** app, you'll see the list of compatible devices linked on your network. If you see your console there, you're done!



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# SONOS-ENABLED RELIKCS FURNITURE TIMBRE AUDIO CONSOLES

## RESETTING SONOS UNIT TO FACTORY SETTINGS

A lot of problems in your Sonos add-on can be solved by resetting the Sonos Port interface to factory settings and rejoining your Sonos ecosystem.

To reset your integrated Sonos Port to factory settings:

1. Turn your ReliKCs Furniture Timbre Audio Console off.
2. Press and hold the Join button (located under the main control unit drawer) while switching your console back on.
3. Continue holding the button until the light under the drawer, next to the Join button, flashes orange and white.

The light will flash green when the process is complete and the product is ready to be set up again. Use your Sonos app to set the newly reset Sonos Port in your console.